The eCommerce Payment Acceptance at Yale (ePAY) project will drive the implementation and management of an e-commerce platform for the University that will result in the standardization of credit card payment acceptance, processing and reporting while meeting PCI compliance standards.

**PROJECT TEAM**

**Executive Sponsors**
- Paul Rivers
- ITS Security/Compliance Sponsor

**Business Sponsor**
- Deborah Armitage
- eCommerce Manager

**Business Process Owner/SME**
- Agnes Siniscalchi

**Technical SME/Compliance**
- Thomas Castiello

**Technical Lead/SME Workday Integration**
- Kevin Quigley

**Change Management**
- Rosa Genovesi

**PROJECT GOALS**

- Develop and implement a PCI compliant ecommerce platform for all departments.
- Simplify our cardholder data environment to achieve a state of continuous PCI compliance, avoiding future increases in administrative requirements.
- Ensure accurate reporting in Workday where transactions can be easily identified and recorded.

**BENEFITS**

- The ongoing manageability of our compliance administration, reporting, and attestation is maintained. Increases in compliance requirements resulting from changes in PCI standards are minimized.
- Improving customer experience at point of sale strengthens the YALE brand.
- Reporting transaction detail by COA improves accounting.
- A single go-to resource for departments improves the University's support capability for all their credit card processing needs.
- The process for departments needing one-time or ongoing credit card processing is efficient and timely.
- Revenue reporting and reconciliation are streamlined.

**KEY DATES**

<table>
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<tr>
<th>Project Launch</th>
<th>Pilot (Initial uStores &amp; Dining)</th>
<th>Phase 1 – uStores Rollout to departments who have volunteered &amp; without credit card processing capability.</th>
<th>Phase 2 – Departments that currently have or need an eCommerce solution</th>
<th>Phase 3 – Departments with or needing Point-of-Sale solution</th>
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For EPIC departments, collaborate with YNHHS to establish EPIC credit card payment processing procedures & reduce PCI DSS compliance.

Yale ePAY

Identify & Implement PCI DSS compliant e-commerce solutions for University Departments

Standardize credit card payment processing across the University

Update Payment Card Acceptance & eCommerce Policies & Procedures

Train staff in new solution, equipment & policies

Reduce the number of Merchant IDs

PCI compliance, mandated by credit card companies, refers to the technical and operational standard business must follow to help ensure the security of credit card transactions in the payments industry. PCI standards for compliance are developed and managed by the PCI Security Standards Council.